Rwenzori Information Centres Network (RIC-NET)

Popular Version of 2012 Annual Report

LIST OF ABBREVIATIONS

ACORD	Association for Cooperation and Research
CEFORD	Community Empowerment for Rural Development
CEW-IT	Citizens Election Watch – Information Technology
CFSU	Computer for Schools Uganda
CM	Citizens Manifesto
CSO	Civil Society Organisation
CU	Coordinating Unit
DENIVA	Development Network of Voluntary Associations
ICT	Information Communication Technology
LCV	Local Council V
LG	Local Government
MOPA	Movement for Political Accountability
NA	Neighborhood Assemblies
NGO Forum	National Non Governmental organizations' Forum
ON	Oxfam Novib
PAC	Public Affairs Centre
PLIP	Public Library Innovation Programme
RDC	Resident District Commissioner
RWECO	Rwenzori Consortium for Civic Competence
SATNET	Sustainable Trainers Network
TASA	Technology for Awareness and Social Accountability
ToT	Trainers of Trainees
UGMP	Uganda Governance Monitoring Platform

CONTENTS

MESSAGE FROM CHAIRMAN

Dear Brothers and Sisters,

On behalf of the Board of Directors for RIC-NET, I am privileged to extend my warm greetings to all readers of this Annual Report, the Popular Edition of 2012.

RICNET is less than a decade in existence and we envision "a society effectively using ICT for timely access and utilization of relevant information for development and governance". To realize this, we are carrying out several activities and projects in information and knowledge sharing, sustainable livelihood, good governance and enhancing civic competence for social accountability with an aid of ICT tools. It should be noted that, what many people think is what they do and what they do makes them what they are. People think about what they want and people have power over what to think about. So, one has the relative power to become rich or to remain poor, to influence his environment or let everything go. It's not by God's choice for one to be rich and another one to be poor. Both (rich and poor) have equal opportunities to move from one category to the other. My concern in here is to make some people think and not get satisfied with the status quo. We need to incite people to think critically of their situation or status and take actions to influence their environment.

RIC-NET implemented a series of activities with a motive of informing and awakening the people's mind to become conscious and see how best they can live and enjoy their life. Many have accepted their status quo and wait for some to develop them thus uphold the theory of predestined life. I believe the matter is in every ones hand. Everyone is gifted but some never open their packages. So our mandate is to incite citizens' thinking and challenge them to translate their thoughts into action; like demanding for their entitlements and holding their leaders accountable for their words and actions.

Our concern in RIC-NET is "Unlocking Peoples potentials, voicing the Silence"; therefore is not getting people the good life but enabling them getting it themselves. Our basic role is to mobilize people, help them develop the strength within them to make meaningful engagements with duty bears. Living a good life is a personal obligation that starts with thinking. Thinking is a quality of life that grows and develops with in an individual. Thus RIC-NET is proud of associating with the communities in the Rwenzori region and Uganda as their partner in enlightenment and development. As we publish this popular version of our annual report, we hope to contribute to the internal motivation that is building up among the civil society, that is, the analytical skill development and awakening the people to get hold of their destiny. We believe this will forge a sustainable human development.

We thank all our Ugandan Citizens, Donors, Partners and the Government of Uganda for enabling us implement the activities planned and attain results stated in this report. I wish that you will enjoy your reading.

Rev. Isaiah R. Mucunguzi

INTRODUCTION

Rwenzori Information Centres Network (RIC-NET) is a community owned information sharing network established in 2005 by Civil Society Organizations. RIC-NET is legally mandated to operate in the whole of Uganda but is currently active in the Rwenzori region in the Districts of Kasese, Kabarole, Bundibugyo, Kyegegwa, Kyenjojo, Kamwenge and Ntoroko.

RIC-NET currently has (8) eight Information Centres at county level and 35 rural Information Centres/ points at sub county/parish level distributed in the Rwenzori region. It was established to harnesses the available resources and opportunities in order to strengthen information, knowledge and skills sharing within the Rwenzori region. Through its partnerships with CEW-IT, PAC-U, CEFORD, ACCORD and FHRI,

Photo showing: Rural Information Centre

RIC-NET has been able to work in another 20 Districts in the Eastern (TESO) region, Northern (Acholi) region, West Nile region and Central (Buganda) Region.

RIC-NET with support from member Centres, Consortiums, Government of Uganda and Donors (HIVOS, European Union, Oxfam Novib, Connect for Change, EIFL-PLIP) implemented eight projects amounting to Uganda Shillings 552,918,680 in 2012. the projects implemented include the following:

1. "Citizens manifesto in action: building a social contract between citizens and their leaders." UG/ FED/2011/261 -242
2. "Enhancing Citizen's voice over Governance and service delivery by Local Authorities through Social Accountability in the Rwenzori region." ROEA 1002681
3. "Enhancing civic competence to strengthen social accountability in 25 Districts, 5 regions in Uganda." RO EA HO 1004399
4. "Strengthening citizens' use of ICT in tracking local government service delivery, accountability and voicing the silence." RO EA 1002693
5. "Operationalizing and facilitating the use of open source ICT for social accountability with focus on the Rwenzori Region." RO EA HO 1005338
6. "Strengthening community library capacity to access, repackage and share timely, reliable and relevant Agriculture information with rural Farmers", Supported by EIFL.
7. "Effective teaching-learning processes through ICT" UG1214H01 supported by Connect4Change
8. 8. "Marginalized persons, Youth, women empowerment through information, ICT and Agriculture." Supported by UNICEF (U-report), PLANT WISE Uganda and

local Contribution.

The projects cited above were under the following key programmes:
· Knowledge Building and Advocacy
· Technology for Social Accountability (TSA) and Civic Engagement
· Social inclusion and sustainable livelihood

With the resources received, RIC-NET produced and disseminated 5,000 magazines on issues of social accountability; Designed and deployed 14 District websites and social accountability information sharing platforms that received 21,115 unique visitors in 2012 of which, 40% were Ugandans.

Photo showing:RIC-NET ED with district official

RIC-NET signed Eleven (11) Memoranda of Understanding with Districts' leadership, strengthening the right of citizens to participate in the affairs of the state. These agreements resulted into establishment of four (4) district E-society resource centres and seven (7) regional data centres in Teso, West Nile, Acholi, Buganda, Busoga, South Western Uganda and Rwenzori regions. Over 6,874 persons used the services at the E-society centers, 1,050 persons used the community library facility and 270 persons were trained in computer literacy and web 2.0 tools in 2012.

30 market plant clinic days were conducted offering support to 783 farmers at market places and 352 farmers on their farms. Plant clinics provided solutions on crop pests and disease management leading to increased production, quality, incomes and better livelihoods.

Community participation in governance and social accountability was enhanced through supporting interactive media and neighborhood assembly meetings with elected leaders campaigning for the citizens' manifesto in action- the social contract with leaders. Citizens were able to demand for their entitlements and better services from local government structures.
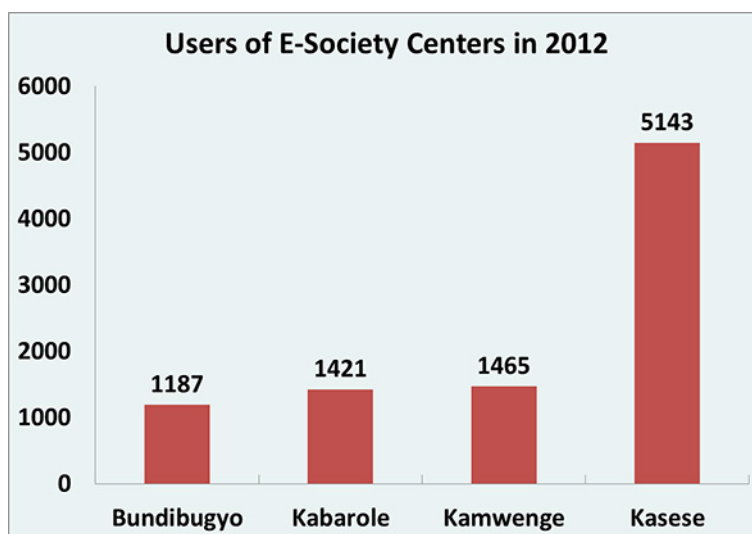
The 2012 RIC-NET results are as follows:

1.1 Information sourcing, documentation and dissemination

1.1.1 E-society and data centres

RIC-NET completed the set up and equipping of two (2) E-society centers in Bundibugyo and Kamwenge districts. Through its partnerships with CEW-IT members, RIC-NET provided technical backup for nine (9) regional data centres in the sub regions of Rwenzori, Eastern (TESO) region, Northern (Acholi) region, West Nile region and Central (Buganda) Region. The graph on the right reflects the number of users of the E-society centres in the districts of operation.

Figure: Number of e-society centers' visitors in 2012

1.1.2 Magazines and IEC materials

RIC-NET produced 5 magazines issues with a total of 5,000 copies talking about the projects implemented in partnership with RWECO or singly. RIC-NET also procured materials (see table below) with themes on social accountability, which resulted into increased visibility and publicity of RIC-NET/ RWECO as an organization working on social accountability and access to information issues. The table below shows the materials procured on the social accountability theme.

ITEM PROCURED	NO. PROCURED
E-Society flyers	1,500
Banners	6
Calendars	500
Staff shirts	35
File folders	600

1.1.3 Radio programmes

RIC-NET ran and participated in monthly radio programs (radio jingles and talk shows) on Better FM, Life FM in Fort portal Municipality and Guide Radio in Kasese. Twelve (12) radio talk shows were conducted and or participated in, while over 100 jingles and DJ mentions were run in the year 2012. Key results from these radio programmes were increased farmer

Photo showing:RIC-NET staff in studio

knowledge on plant clinic activities and crop pest/disease management hence a reduction in crop diseases and high crop yields; increased citizens participation in monitoring and reporting issues of service delivery in their areas to the leaders, and narrowing of the information gap between the leaders and citizens.

1.1.4 Audio visual production

From the 'citizens' manifesto in action project' carried out in partnership with CEW-IT, RIC-NET produced eleven (11) video documentaries between January-July 2012, which were shared with partners. These videos have facilitated better information sharing and learning from the issues raised in neighborhood assemblies conducted in 5 regions of Uganda.

1.2 Technology for awareness and social accountability

1.2.1 D-groups

The Kasese D-group with 146 members is an online platform for sharing information among CSOs and Local Government Staff. The D-groups has 622 contributions made so far and has enabled feedback from CSOs and the Local Government on issues of service delivery and social accountability.

1.2.2 Bulk SMS

A bulk SMS platform with over 2,750 people in its database sent out over 28,570 messages in English, Lhukonzo and Rutooro, to mobilize, remind and alert the community on health and governance issues.

"Am happy with the informative messages you have always sent to us. They have kept us alert and informed" said Gerald District Speaker Kamwenge District

1.2.3 District websites and e-libraries

RIC-NET designed and deployed 14 District websites integrated with e-libraries and social media platforms.
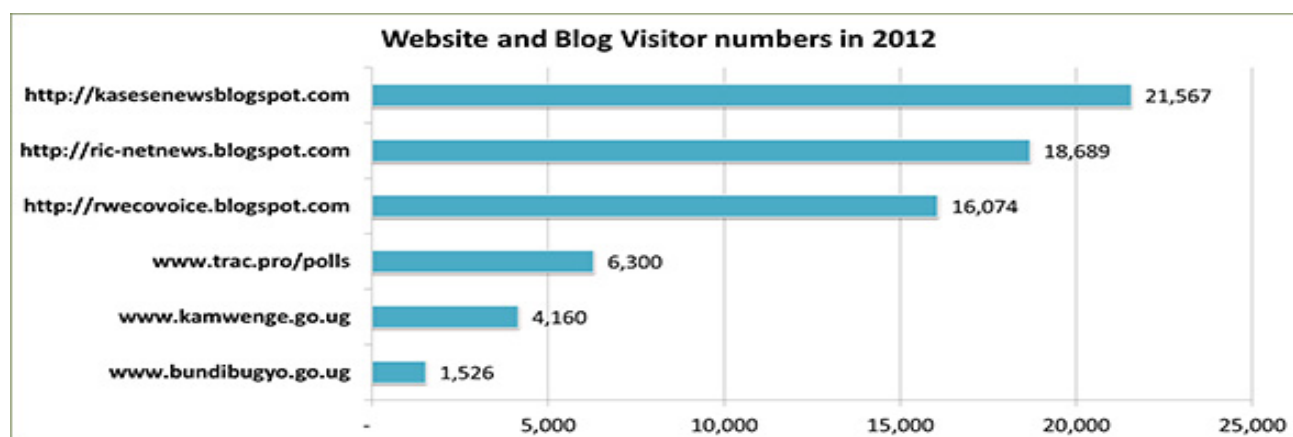
Figure: Number of website and blog visitors in 2012

1.2.4 Web based platforms for Citizens feedback

SMS-web platforms that enable citizens to monitor government's service delivery were deployed in the region. RIC-NET designed and deployed www.eduvoice.ug a platform that helps to monitor the teaching and learning processes in schools. The platform has been used by Computers for Schools Uganda (CFSU) and RWECO.

1.2.5 Provide equipment for easy access to information

RIC-NET procured 25 smart phones to support the quick information sharing from partner staff and volunteers while in the field. Twenty (20) Community Information Facilitators (CIF) and 'plant doctors' each received a smart phone that enabled them report and access online resources (e-library and agric portal) as well as provide feedback on service delivery issues.

1.2.6 Use of Public Notice Boards

Newspaper cuttings and extracts were photocopied and distributed on notice boards, hence increasing access to current information e.g. job opportunities and extracts of resource allocation to specific projects.

1.3 Community based forum

1.3.1 Engagement meetings with leaders

Photo showing: RIC-NET ICT officer educating teachers on how to use innovative ICT methods

Information centres that participated in the social accountability project generated issues that were documented and shared on radios and at community meetings. RIC-NET and CFSU engaged schools and District Education Departments on integration of the traditional methods of (talk and chalk) with the use of ICT in teaching the

English language in Primary and Secondary schools in Kasese and Kabarole Districts.

1.3.2 Neighbourhood Assemblies (NAs)

RIC-NET in partnership with CEW-IT, documented actions from 44 Neighbourhood Assemblies through which vulnerable persons participated in demanding for accountability from their leaders.

1.3.3 Drama performances

RIC-NET carried out video documentation of the Citizens' Manifesto project

activities as part of its CEW-IT member organisation activities. Partners had over 13 Drama performance groups conducted, which elicited spirited discussions, exposed political corruption and provided practical tips to the audiences on how they can effectively engage elected and appointed leaders to ensure that the Citizens' Manifesto is well implemented. Whereas these platforms enhanced engagement between citizens and their leaders, given the short duration of the action, most of them were not fully established. Therefore, a follow up project is very much desired to consolidate the gains already made in 2012.

1.4 Social inclusion and sustainable livelihood

1.4.1 Voicing the socially excluded

RIC-NET documented the work of CBOs and groups of women, youth and smallholder farmers at all levels to increase their voices in policy formulation and implementation, monitoring initiatives, civic rights, agricultural financing, pro-gender budgeting and service delivery to realise their rights to sustainable livelihoods.

1.4.2 Supporting farmers, youth and women groups to engage at policy level

Over 35 CBOs of small holder farmers, women and youth were mobilized and supported to engage and influence formulation, implementation and review of policies, laws and practices that are responsive to sustainable livelihoods.

1.4.3 Showcasing farmers' successes and innovations

Photo showing:RIC-NET staff at regional market symposium

RIC-NET supported farmers and plant doctors to show case their success to the public. Five (5)

farmer groups and two plant doctors were supported to show case their products and services at Rwenzori region Market Price symposium in Kisinga, Kasese District. Similarly, seven (7) farmers and plant doctors were supported to show case their success and innovations at the Rwenzori Region Civil Society Fair in Bundibugyo.

1.4.4 Rural farmers' public Information Sharing days (Plant Clinic)

Using the network of information centres and plant doctors, 224 farmer to farmer support visits were conducted at their farms by the plant doctors and 863 farmers were helped by plant doctors on plant pests and disease control. 352 of these farmers received direct service of the plant doctors on the farms while the rest attended the bi-weekly plant clinic in the seven markets on market days.

Photo showing:Local Agric- information sharing chain Centred on the 'Plant Doctors'

1.4.5 Working with youth and children

Photo showing: Pupils from BaseCamp primary school share their painting work during the book week event held in October 2012 at Busongora Rural Information Centre

RIC-NET participated in building civic awareness of the youth and children through its partnership with UNICEF and other NGOs on U-report. The information centres created opportunities for sensitizing, raising issues of gender equality and power relations at an early age to prepare a generation that respects and protects the human rights of both women and men.

2.0 RIC-NET as a regional ICT hub

2.1 A Strengthened RIC-NET secretariat

2.1.1 Train, mentor and coach staff in required skills

RIC-NET supported its staff to undertake several trainings relevant and specific to their work. In addition, all staff participated in a 2-day training at Kasunga Training Centre and got continuous coaching in work plan development, report writing, budgeting skills and activity result tracking. This led to an improvement in the internal reporting mechanism and focusing on implementation of the plan with the output and outcome in mind.

2.1.2 Procurement of necessary equipments

RIC-NET procured two laptops and two internet modems for field staff working on the plant clinic and community library project. These laptops facilitated the timely access to web portals while the staff were in the field. The financial unit was strengthened with a powerful laptop that is able to handle financial accounting software. Twenty (20) Smart phones (IDEOS) were procured for six (6) Plant Clinic stations and 14 Community Information Facilitators (CIF). The documentation unit was also strengthened with video editing software that enabled timely and quality production of videos.

2.1.3 The oversight functions

RIC-NET's Board of Directors met quarterly to evaluate and reflect on the organization's achievements of its set objectives and adherence to its mandate and obligation with various partners. In addition to board meetings, RIC-NET staff and Board members held two days of reflection to concretize on its annual activity plan, the monitoring matrix and the strategic focus for 2013-2017.

2.2 A solid Network

2.2.1 Working with Rural Information Centres and E-society Centres

RIC-NET is now a bigger and solid network for dessiminating information to CSOs and the public.

Photo showing:RIC-NET Staff

Photo showing:Reflection meeting

2.2.2 Active in consortium building

RIC-NET is a constituent member of RWECO, RANNET, RFPF the regional Networks in the Rwenzori region. Internationally RIC-NET is a member of International Federation for Library Association (IFLA) and partner to HIVOS in the election watch project for East and South African countries.

2.2.3 Change Agent for Technology and Entrepreneurship

RIC-NET has championed skilling the youth who are out of school/institutions of higher learning to be able to attain skills necessary to be employed or to begin their own business ventures. RIC-NET hosted intern students from USA, Netherlands and India to come and share their knowledge and skills with the local students and CSO staff in the region.

RIC-NET is regionally recognized as a champion on documentation, web based platforms and use of social media to document project results.

''I have been an intern at RIC-NET for the last 2 months. Generally, I've been involved with documentation and editing, but I've also been researching micro-finance, and developing a proposal for beginning a savings and credit scheme. I have enjoyed my time at RIC-NET tremendously, and I'm grateful to Executive Director John Silco for giving me the opportunity, and to the entire RIC-NET staff for their kindness and hospitality.''

- Eric David Neumeister, from Laurel Ave, Lake Forest, USA, a student at Dickson College

RIC-NET ACHIEVEMENTS IN 2012

RIC-NET consolidated on its 2011 results along the theme 'unlocking people's potentials, voicing the silence'. RIC-NET with support from member Centres, consortiums, Government of Uganda and Donors implemented eight projects worth Uganda Shillings 552,918,680. With these resources, RIC-NET was able to produce and disseminate 5,000 magazines on issues of social accountability; design and deploy 14 District websites which have so far attracted a total of 7,089 visitors. The resources also enabled the deployment of social accountability information sharing platforms that had 21,115 unique visitors in 2012 with 40% of these being Ugandans.

RIC-NET signed Eleven (11) MOUs with Districts' leadership, strengthening the

right of citizens to participate in the affairs of the state. These agreements resulted into establishment of Four (4) District E-society resource centres and seven (7) regional data centres in Teso, West Nile, Acholi, Buganda, Busoga, South Western Uganda and Rwenzori regions.

Photo showing: RIC-NET staff test the computers before the launch of the E-society resource centre

Over 6,874 persons used the services at the e-society centres, 1,050 persons used the community library facility and 270 persons were trained in computer literacy and web 2.0 tools in 2012. RIC-NET deployed a bulk SMS platform in Rwenzori

region with 2,446 persons added to its database in 2012. Over 28,900 messages were sent as public alerts, sensitization messages and action based appeals.

Photo showing:Plant Clinic day organised by RIC-NET

30 market plant clinic days were conducted offering support to 783 farmers at market places and 352 farmers on their farms. Plant clinics provided solutions on crop pests and disease management leading to increase in production, quality, incomes and better livelihood.

Community participation in governance and social accountability was enhanced through supporting interactive media and neighborhood assembly meetings with elected leaders campaigning for the citizens' manifesto in action. Citizens were able to demand for their entitlements and better services from local government structures.

Lastly, RIC-NET activities featured in the print media and online thus positively impacting on its visibility. (see image below)
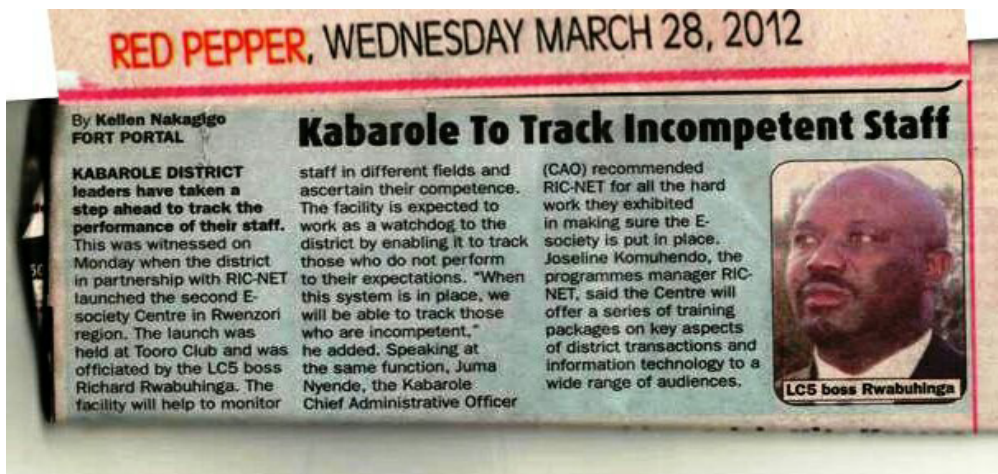
Photo showing:RIC-NET article in the redpepper newspaper

The online articles can be accessed via the links below:
· http://www.observer.ug/index.php?option=com_content&view=article&id=21511:850-schools-connected-to-the-internet&catid=85:education&Itemid=106
· http://www.observer.ug/index.php?option=com_content&view=article&id=21487:local-govts-need-more-money-for-computers&catid=53:interview&Itemid=67
· http://www.eifl.net/rwenzori-information-network-uganda#node-2666
· http://www.eifl.net/system/files/201306/ric-net.gif

CHALLENGES

RIC-NET made many achievements in 2012 however, there were still some challenges that hindered some project activities and results:

1. Building citizens' competence in social accountability and entrepreneurship requires a change in attitude, practices and behavior. This process requires more time than a single project can provide. Thus, generating impact to the wider community from this kind of advocacy work requires patience and is a protracted and long term investment.

2. Some implementing partners under RWECO and CEW-IT projects were not enthusiastic enough and had inadequate capacity to handle ICT related issues (platforms and equipments) hence unable to satisfactorily deliver on partnership assignments in time.

3. A few cases of incomplete partner documentation processes undermined the capturing of potential good practices, evidence for policy advocacy and campaign or data for fundraising.

4. The lack of an automated process for internal monitoring and evaluation hindered the design of projects with focused monitoring tools for the outcomes and impact.

5. Working with poor people in rural areas some of which lack basic infrastructure for Internet and telephony hindered the achievement of project results in cases where SMS or web based platforms were feedback channels from the community.

6. In some areas, the citizens' capacity to hold their leaders accountable or demand their entitlements was limited by the citizens' tendency to regard their leaders as untouchables because of political patronage and inadequate civic competence.

Photo showing: Lt. Col. Dula Mawa, responding to the issues raised by the neighborhood assembly in Kisinga sub county, Kasese district

7. Citizens disregarded some of RIC-NET's important and useful messages due to the increase in unsolicited SMS and the growing number of organisations with short code messaging services.

8. There was overwhelming demand from institutions, CSOs and citizens for RIC-NET's services although RIC-NET's resource envelope did not increase proportionally to the demand.

LESSONS LEARNT

Over the year, RIC-NET has learnt some key lessons, which we shall take into our future work and activities:

1. Using a partnership approach strengthens networking and alliances amongst various stakeholders and provides more platforms for sharing experiences and advancement of work beyond the individual partner levels.

2. An informed citizens' social movement can be realized with the use of coalitions and alliances to create useful spaces for propelling poor people's voices, awareness raising and facilitating of civic mobilization.

Photo showing: RIC-NET and CEFORD staff at an interface meeting with the district officials in West Nile

3. Participation in the conducting of neighborhood assemblies made RIC-NET realize that our CBO partners need to learn and have some key skills on how to develop agenda, follow up issues arising from citizens; involve and ensure issues of vulnerable and special interest groups are included on the agenda and how to integrate livelihood improvement in advocacy for political accountability.

4. Notice boards proved to be a vital part of the community information flow syste hence supplementing the centres' resource rooms. The notice boards are good tools for organisations to inform citizens about their duties and obligations (duty bearers) as well as about scheduled events in the community.

RIC-NET Financial Statements for the period ended 31/12/2012

5.0 STATEMENT OF FINANCIAL POSITION

	Notes	2012 EURO	2012 UGX	2011 EURO	2011 UGX
ASSETS					
Property, Plant and Equipment	9.3	11,843	38,735,346	12,492	44,757,062
		-			
Cash and Cash Equivalents	9.4	32,682	106,899,845	16,334	33,050,269
		-			
Debtors and advances	9.5	5,369	17,560,000	3,010	10,783,723
TOTAL ASSETS		49,893	163,195,191	31,836	88,591,054
EQUITY					
General Reserves	9.6	45,741	149,612,546	31,836	88,591,054
Denoted equity	9.12	3,473	11,360,000	-	-
Total equity		49,214	160,972,546	31,836	88,591,054
LIABILITIES					
Accounts Payables	9.7	680	2,222,645	-	-
Total Liabilities		679.526121	2,222,645	-	-
EQUITY AND LIABILITIES		49,893	163,195,191	31,836	88,591,054

The notes on pages 14 to 19 form an integral part of these financial statements

The financial statements were approved by the Directors on .... 2013 and were signed on its behalf by:

Executive Director
.... Sign

Chairperson Board
.... Sign

Treasurer
.... Sign

RIC-NET/ Financial Statements/ Period Ended 31/12/2012

Rwenzori gets monitoring units

AMPLIFYING YOUTH VOICES FOR COMMUNITY CHANGE by RIC-NET

Local govts need more money for computers

RIC-NET BOARD OF DIRECTORS

The Board of Directors who held office during the Period through the date of this report were:

1. Rev. Mucunguzi Isaiah   Chairperson
2. Ms. Kabaikya Agnes   Vice chairperson
3. Mr. Murugahara John   Board secretary
4. Mr. Bahati Azori   Treasurer
5. Mr. Baguma Kumaraki Johnstone   Member
6. Ms. Bahangule Astaluzi   Member
7. Mr. Isingoma John Patrick   Member
8. Rev Kalyebara Stephen   Member
9. Mr. Kwesiga Enock   Member

Photo showing: RIC-NET Board members

RIC-NET MANAGEMENT

1. Mr. Murugahara John Silco   Executive Director
2. Ms Kyomuhendo Joselyne   Programme Manager
3. Mr. Rwaheeru Geoffrey   Finance Officer
4. Mr. Baluku Yosia   ICT Officer
5. Ms Mbayahi Alice   Information & Advocacy Officer

Programme Staff

1. Mr. Asiimwe Charles   System Administrator
2. Mr. Mumbere Samuel   ICT Assistant
3. Mr. Mbusa Elijah   ICT Assistant
4. Mr. Ategeka Nicholas   ICT Assistant
5. Ms Kiiza Joy   ICT Assistant
6. Ms Masika Bridget   ICT Assistant
7. Mr. Mugume Shaban   ICT Assistant
8. Mr. Kaliba Charles   Community Outreach Officer

Support Staff

Ms Asiimwe Emily   Office Administrator
Mr. Katushabe Shabani   Security

Auditors

B&FCC Audit Firm

Photo showing:RIC-NET staff doing weekly research

Photo showing:Dr.Agaba attends to a farmer on plant clinic day

Photo showing: RIC-NET staff and U-reporters

Photo showing:Training on the popularisation of the citizens' manifesto

Photo showing:RICNET staff in the resource room

Photo showing:Alyce from RIC-NET presenting on group work

RIC-NET Vision:
Informed, Wealthy and Active Citizens in a Democratic Society

RIC-NET Mission statement
To develop structures/platforms that enhance citizens' engagement and wealth creation.

RIC-NET Strategic Objectives

1. To build capacity of our members; the youth, women, rural farmers and people with disability in using appropriate knowledge and skills to achieve social, economic, educational and development opportunities.

2. To foster civic engagement, critical debate and dialogue on key development issues among citizens and leaders in Uganda.

3. To generate innovative ways of applying ICT by socially excluded communities to demand their rights and entitlements.

4. To strengthen civil society partnership with public and private sectors, in building the information society in Uganda.

5. Undertaking action research and pilot projects to develop methodologies for improving processes of innovation, learning, capacity development and institutional change.

6. To source, repackage, document and disseminate indigenous knowledge & skills for posterity.

RIC-NET's Coverage

RIC-NET Coverage areas
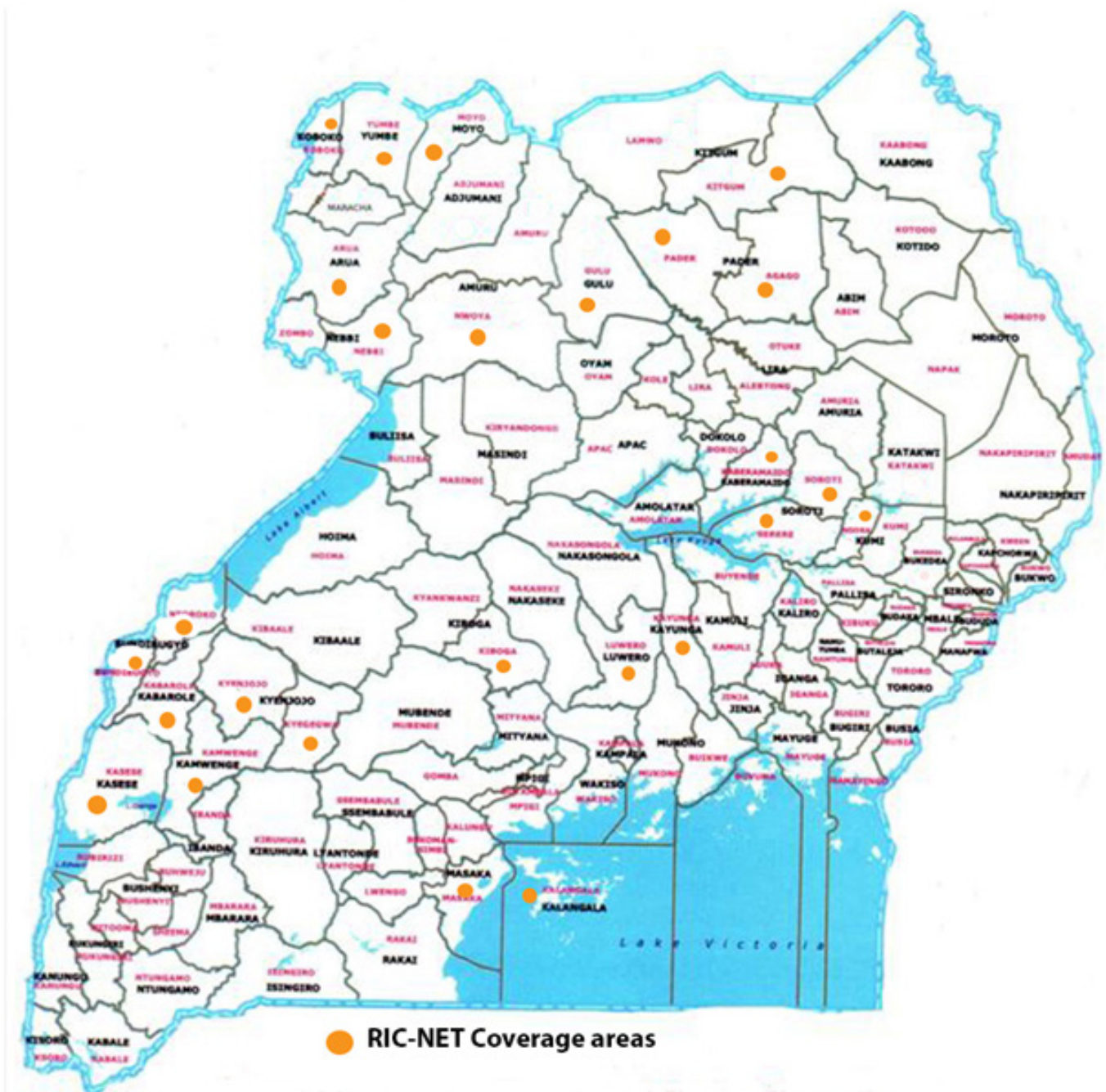
Western region: Ntoroko, Bundibugyo, Kyenjojo, Kabarole, Kasese, Kamwenge, Kyegegwa
Central region: Kalangala, Kayunga, Kiboga, Luwero, Masaka
Eastern region: Serere, Soroti, Ngora, Kaberamaido
Northern region: Yumbe, Arua, Moyo, Koboko, Nebbi, Gulu, Kitgum, Agago, Pader, Amuru